THE IMPLEMENTATION SECRETS TO PAH RC EFFRON & MIRIAM ORT MANAGEÑ A WEBINAR DISCUSSION **Marc Effron NOVEMBER 17,** President **12PM EST** Talent Strategy Group

HI! I'M MARC



I USED TO



CONSULT





PUBLISH





THE DETAILS AREHERE



I'LL START, THEN YOU

LET'S KEEP IT LIVELY



Quick reminder



Solve business problems

- Science-based
- Simple (now Science + Simplicity)
- Accountability
- Transparency

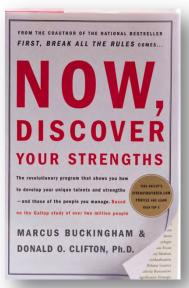
Some fortunate events

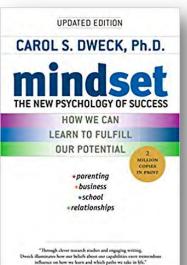
- CEOs and Boards were finally understanding talent
- CHROs were under pressure to deliver
- Recession (2x ago) forced sharper view of talent

Fast-forward 10 years . . .

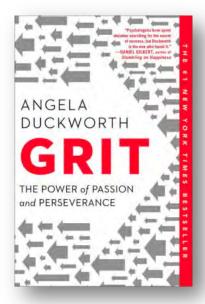
SCIENCE

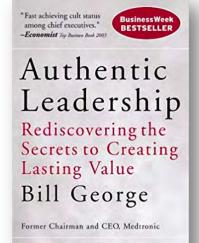
A LITTLE PROGRESS BUT . . .





-BILL GATES, GatesNote





Foreword by Warren Bennis

SCIENCE: IMPLEMENTATION SECRETS

- FIRST, DO WHAT'S PROVEN
- BE A CAREFUL CONSUMER
- FIND YOUR "ORACLE OF SCIENCE"

SIMPLICITY

- **SOME MOVEMENT** VERY POSITIVE INTENTIONS. PERFORMANCE MANAGEMENT, ESPECIALLY.
- WORK TO DO EVERYWHERE ELSE. DEVELOPMENT, BEHAVIORS (ALTHOUGH FEWER BIG COMPETENCY MODELS)

SIMPLICITY: IMPLEMENTATION SECRETS

- HOW LITTLE CONTENT/ INFORMATION/DATA WOULD WORK HERE?
- GET YOUR EGO OUT OF THE WAY
- EMBRACE BORING

TRANSPARENCY

~40% TELL: UNCHANGED OVER **15** YEARS WHY DON'T THE OTHERS TELL?

- 62%: WE'RE CONCERNED ABOUT ENGAGEMENT OF INDIVIDUALS WHO FIND OUT THAT THEY ARE NOT CURRENTLY RATED AS HIGH POTENTIAL
- 60%: WE'RE CONCERNED THAT THEY WILL DEVELOP OUTSIZED/UNREALISTIC EXPECTATIONS ABOUT THEIR FUTURE MOVEMENT AND/OR TREATMENT
- 60%: OUR MANAGERS CAN'T EFFECTIVELY COMMUNICATE THIS MESSAGE

TRANSPARENCY: IMPLEMENTATION SECRETS

- LET THE EXECUTIVE TEAM GUIDE YOU, NOT H.R.
- IF YOU DON'T WANT TO BE TRANSPARENT, STOP SAYING YOU DO
- RECOGNIZE YOU'LL BE FORCED THERE SOON ENOUGH

ACCOUNTABILITY

WELL . . .

ACCOUNTABILITY: IMPLEMENTATION SECRETS

- WHICH TWO TALENT ITEMS MATTER MOST?
- USE THE ACCOUNTABILITY LADDER TO I.D. "ENOUGH"
- TRANSPARENCY CAN DRIVE ACCOUNTABILITY

EASY OPPORTUNITIES

- OPTM MINDSET
- PERFORMANCE MANAGEMENT
- **DEVELOPMENT**

• TALENT CAPABILITIES (TALENT MGMT. INST.)

- SUCCESS MODELS
- TALENT PHILOSOPHY

AFTER OPTM CAME . . .

WHAT ENABLES?

NOW YOU. QUESTIONS. **REACTIONS. COMMENTS**. CHALLENGES.

